

## VFS Global

Dubai, UAE  
www.vfsglobal.com

## Industry

Professional services

## Products and Services

Outsourcing and technology services for governments, with a presence in 139 countries and 2,675 application centers

## Employees

>9,000

## SAP® Solutions

SAP® SuccessFactors® Performance & Goals, SAP SuccessFactors Employee Central, SAP SuccessFactors Onboarding, SAP SuccessFactors Learning, SAP SuccessFactors Recruiting, SAP SuccessFactors Succession & Development, and SAP SuccessFactors Compensation solutions

**Dhiren Savla**  
CIO, VFS Global

“ Implementing SAP SuccessFactors solutions has enabled us to digitalize manual HR processes, leap ahead in adapting to changing business dynamics, and be future ready.”

## Simplifying Global HR Processes with SAP® SuccessFactors® Solutions

Supporting its government clients in simplifying and digitalizing their visa application processes, VFS Global wanted the same kind of transformation for its own HR processes. Blueprint Technologies and DXC Technology helped it automate systems using SAP SuccessFactors solutions as process enablers that radically transformed the HR-to-people interface.



## Challenges and Opportunities

- » Develop a cloud-based HR information system that can be accessed anytime, anywhere, in 78 countries
- » Streamline all HR processes on one platform and system
- » Introduce integrated HR processes
- » Enable the same employee code to be used across the globe during employee transfers
- » Remove the need to identify training needs separately, which was very time-consuming for the team

## Why SAP, Blueprint Technologies, and DXC Technology

- » Robust and comprehensive HR solution
- » Regular innovation updates based on best practices
- » Reduced IT infrastructure maintenance cost
- » Blueprint Technologies for enterprise-application expertise that helps clients solve complex business problems
- » DXC Technology for complete IT services that help clients harness innovation and implement change

## Value-Driven Results

- » Greater efficiency with HR processes that are automated, offering accessibility from anywhere anytime, unified and integrated, and reengineered and redefined
- » Complete visibility into global HR operations
- » Improved employee engagement, productivity, and team performance

50%

**Reduction in overall appraisal cycle timelines**

7

**Months for rollout in 78 countries**

100%

**Paperless process**